TECHNICAL ASSISTANCE FORM – SERIAL PRINTER

Make sure to fill **(in CAPITALS !)** the complete checklist (all points!) and send a copy to Consort:
fax:+32/14/429179 • e-mail: support@consort.be

1. model:	2. serial number:	3. purchase date:	4. purchased from:

5. organisation:

6. division:

7. name:	8. first name:

9. address:	10. street number:

11. postal code:	12. city:	13. country:

14. telephone:	15. telefax:	16. e-mail:

17. the printer is connected to model:	18. brand of the meter:

19. serial number of the meter:	20: type of connecting cable:

Perform the following steps:

21. what is the pre-set BAUD rate on the meter?	
22. what is the pre-set interval on the meter?	

23. what are the settings of dipswitch-1 (ON or OFF) in the printer:

1:	2:	3:	4:	5:	6:	7:	8:

24. what are the settings of dipswitch-2 (ON or OFF) in the printer:

1:	2:	3:	4:	5:	6:	7:	8:

25. what are the settings of dipswitch-3 (ON or OFF) in the printer:

1:	2:	3:	4:	5:	6:	7:	8: